

مولانا آزاد نیشنل اردو یونیورسٹی
مؤلانا آزاؑاؑ نیشنل اردو یونیورسٹی

MAULANA AZAD NATIONAL URDU UNIVERSITY

(A Central University established by an Act of Parliament in 1998)

Gachibowli, Hyderabad – 500 032

No: 01/CTE, Bhopal/MANUU/2016-17/

Date: 24.02.2017

Cost of tender form: **Rs.1,500/-** through DD favouring MANUU payable at Hyderabad

(exempted as per Govt. of India rules on production of documentary proof)

**TENDER DOCUMENT FOR SUPPLY AND INSTALLATION OF
COMPUTERS AT CTE, BHOPAL, M.P. Ph.0755-2744515,4251614**



**Last date & time of submission of technical and financial bids : 17.03.2017
at 3:00 p.m.**

**Date and time of opening of technical bids : 17.03.2017
at 4:00 p.m.**

Tender Schedule

Chapter-I : INTRODUCTION:

1. **Preface:** Maulana Azad National Urdu University (MANUU) is a Central University established by an act of parliament in 1998 with headquarter at Hyderabad and off campuses, colleges and Regional Centres located all over India.
2. **Call for tender:** MANUU invites sealed tenders from original manufacturers / Govt. organizations / authorised dealers for supply and install of best approved quality computers for MANUU, CTE, Bhopal.
3. **Submission of Bids:** The sealed tenders are to be submitted for supply of Computer for MANUU, College of Teacher Education, Bhopal of the university under two bid system Technical and commercial bid i) **Technical bid:** consisting of technical details alongwith the commercial terms and conditions, EMD of Rs.35,000/- through DDE. Relevant documents and DD of Rs.1,500/- (non refundable) vide annexure-II duly signed and stamped (also refer Annexure I, III & IV for configuration and Technical specification of computers) and (ii) **Financial bid:** sealed envelopes and should be super scribed as technical and financial bids accordingly. Both the sealed envelopes should be kept in a third envelope on which it should be super scribed. **‘Tender for Computer for various MANUU, CTE, MHK ITC CAMPUS, RAFIQIA SCHOOL ROAD, BHOPAL. (Tender Cost/EMD will be exempted for the firms registered with MSME, NSIC, NCCF, Kendriya Bhandar and other as per GoI rules on production of documentary proof)**
4. **Quoting of items:** The vender may quote for all the items / part of items of Annexure-III and should agree to accept the part supply order as per the criteria of lowest bid for each item. Unit prices are to be quoted both in figures and in words. In case of discrepancy, price quoted in words or figures whichever is less will be taken as valid.
5. **Opening of bids:** The Technical bids will be opened and scrutinized; the firm, who meets the basic requirement as per documents furnished, may be invited for full fledge display / demonstration. The committee of the University may visit the firm show room and make visit to other organizations to ascertain the quality of items supplied. The University may also ask the firm to submit the samples before opening of financial bid / execution of order. The University may shortlist and considers only three to four best quality equipment supplying firms. The University will not bear any expenses for presentation of samples. The financial bid will be opened for those firms who qualify technically and whose sample has been agreed up to the satisfaction level of the University. The decision of the University will be final in this regard.
6. **Selection of firm:** The lowest quoted firm will be selected normally on item wise basis subject to satisfaction of the quality of the product. The decision of the committee will be final in this regard.
7. **Alteration in the bid:** Bidders will not be permitted to alter or modify their bids after expiry of the deadline of receipt of bids.
8. **Availability of tender form:** The tender document can be had from the Principal, MANUU, CTE, MHK ITC Campus, Rafiqia School Road, Bhopal, on payment of DD of Rs.1,500/- (non refundable) or can be down loaded from the University’s web site (www.manuu.ac.in). If downloaded, the cost of tender amounting to Rs.1,500/- (non refundable) is to be submitted by way of a demand draft drawn in favour of “Maulana Azad National Urdu University” payable at Hyderabad along with technical bid. The downloaded tender form without demand draft will not be accepted.

9. The tender cost/EMD will be exempted for the firms registered with MSME, NSIC, NCCF, Kendriya Bhandar or any Govt. Agency concerned as per GoI norms on submission of documentary proof along with the bid.
10. **Cost:** The rates quoted should be inclusive of all taxes, levies, freight, insurance, transportation, installation etc. Rates are to be quoted in the financial bid as per tender document (Annexure-III), otherwise it shall not be considered.
11. **Office location:** The firm should have its office within Bhopal, M.P. limit to provide after sale service and furnish the addresses of service centres of the firm / OEM with telephone number along with technical bid.
12. **Validity period of quotation:** Firms intends to tendering should note that their offers should remain open for acceptance up to 120 days; if the 120 days falls on holiday then last date will be the next working day from the date of opening of tender (Bid validity period).
13. **Acceptance of tender:** The University does not pledge itself to accept the lowest or any tender and reserves to itself, the right accepting the whole or any part of the tender or rejecting completely.

Chapter–II: Terms and Conditions

1. **Rejection of tender:** The conditional tenders, unsigned bids, without required EMD and cost of tender shall not be accepted. Any query / intimation will not be entertained on such bids.
2. **Specification:** The desired specifications and allied technical details are placed at Annexure-I. If required the same may be amended / up graded at the time of placing purchase order. These are basic specifications; **the firm may quote the same or higher specifications as per enclosed Annexures only.**
3. **Technical bid:** The technical bid shall be duly filled and signed as per the Annexure-II. Incomplete Bid / in adequate information etc., in any respect are liable to be rejected.
4. **Date and place of submission of form:** The separate sealed covers containing the technical and financial bids should be submitted to the Principal, MANUU, CTE, MHK ITC Campus, Rafiqia School Road, Bhopal by **3:00 p.m. on 17.03.2017**. Tenders received after due date and time will not be considered. The technical bid will be opened on the same day at **4:00 p.m.** in presence of vendors or their authorized representative. The representative should bring the authorization letter from their vendor for attending the tender opening committee meeting.
5. The firm should submit the Original Equipment Manufacturer (OEM) authorization certificate specific to this tender / authorized dealership copy.
6. **Bid security / EMD:** The filled in tender form without requisite bid security / EMD and cost of tender will not be considered and both are to be drawn separately favouring “Maulana Azad National Urdu University” payable at Hyderabad. The Security bid of unsuccessful bidders will be returned without interest. Bid security/EMD of the successful bidder will be converted into Security Deposit of 10% cost on payment of differential amount or released on submission of Bank Guarantee / Demand Draft / FDR for 10% cost. The firms claiming exemption of EMD / Tender Cost may have to furnish necessary proof thereof. The cost of tender form and security bid / EMD amount is as follows:

Sl. No.	Description	
1.	Cost of tender document (Non refundable): (Rs.1,500/- through DD only)	Rs.1,500/-
2.	EMD / Bid Security (refundable)	Rs. 35000/-

7. **Company profile:** The bidders may submit their company profile, authorized dealership make / brand of the equipments etc. supplying. A list of organizations / agencies to which equipments have been supplied may be submitted along with copies of supply order, with the technical bid.
8. **pre-qualification criteria:**
a) The firm should have achieved the Average Annual Turnover of Rs.3,48,000/- during the last three financial years.
- In addition to this, the firm should have achieved any one of the following criteria
- b) (i) Should have supplied the similar products on three purchase orders worth Rs. 4,65,000/- during the last 7 years
or
(ii) Should have supplied the similar products on two purchase orders worth Rs.5,81,000/- during the last 7 years
or
(iii) Should have supplied the similar products on one purchase order worth Rs.9,30,000/-
9. **Repeat order:** This is a tender cum rate contract for a period of one year and the item offered in the tender can be re-ordered at the same rate, terms & conditions within a period of twelve (12) months.
10. **Delivery and Installation:** the firm shall deliver the computers and printers at the MANUU, CTE, Labs etc. and install the same **within 21 days** from the date of issue of Purchase Order.
11. **Warranty:** Computer should be with onsite comprehensive warranty for a minimum for period of three years or as per OEM warranty whichever is later after satisfactory installation and accepted by the University. The firm should repair / replace the faulty items free of cost during the warranty period.
12. The firm shall submit Original Equipment Manufacturer (OEM) authorization certificate specific to this tender/authorized dealership copy.
13. **Payment terms:** No advance payment will be considered, The payment will be released in Indian rupees in the following order:
(i) **90% payment against purchase order:** on satisfactory supply and installation of the equipment. The remaining 10% cost would be released on submission of performance Bank Guarantee for the equal amount from a scheduled Bank with the vaility upto 60 days beyond the warranty period. If the firm fails to furnish Bank Performance Bank Guarantee, the 10% cost would be retained by the University till the Tender obligations are completed.
(ii) **10% payment of purchase order / security deposit:** After expiry the warranty period or on receipt of Bank Guarantee of any nationalized bank of equal amount for a period of warranty.
14. **Quantity:** The quantity mentioned in the tender can be increased or decreased at the discretion of the University and the decision of the University shall be final in all respect.
15. **Registration:** The firm should be registered with the government agency for sales tax and service tax, incorporation and the certificate of registration issued by appropriate government authority for required equipments may be enclosed.

16. **Right of the University:** The University reserves the right to reject or accept any tender without assigning any reason or cancel before issuing of Purchase Order. In case of cancellation of the tender the EMD will be returned without interest.
17. **Acceptance of terms and conditions:** All pages of the tender document are to be signed and stamped by the tendering firm as agreed by the terms and conditions of the tender and to be attached along with the technical bid.
18. **Penalty clause:** The supply and installation of equipments has to be completed within stipulated time period indicated in Purchase Orders, in case of delay the University reserves the right to impose penalty, as follows:
 - (i) **Liquidated Damages:** If the firm fails to supply and install the equipments of desired quality and quantity or part of it or unable to perform the service within specified periods for reasonable cause, the University shall, without prejudice to its other remedies under the contract / order may deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% per week of the value of undelivered service of the goods or unperformed services limited to a maximum of 10% value of the purchase order / left over cost. Once the maximum is reached, the University may consider termination of the contract / order without any notice and further action may be initiated. Late supply to the maximum of 10% will be deducted from the bill after which the order will remain cancelled and Security / deposit will be forfeited.
 - (ii) **Termination for default:** The University may, without prejudice to any other remedy for breach of contract / order, by written notice of default sent to the firm, terminate the contract / order in whole or part at the risk and cost of the defaulting firm.
 - (a) If the firm fails to execute the supply of all the material specified in the order with in the period(s) of desired quality and quantity specified in the order, or within any extension therefore granted by the University, or
 - (b) If the supplier fails to perform any other obligation(s) under the contract / order.
 - (c) If any defects are observed in the equipments, the University will have the right to reduce the payment to be made to the firm and take any other suitable action against the firm, and the University decision will be final in this regard.
19. **Settlement of Dispute:** In case of any dispute, Bhopal,M.P./Hyderabad will be the Jurisdiction and the Registrar, Maulana Azad National Urdu University, Hyderabad shall decide the issue and his decision will be final and shall be binding on the parties as per following terms:
 - (i) The Purchaser and the Supplier shall make every effort to resolve by direct informal negotiation any disagreement or dispute arising between them under or in connection with the contract.
 - (ii) If the parties have failed to resolve their dispute of difference by such consultation, then either the Purchaser or the Supplier may give notice to the party of its intention to settle the issue by arbitration, as herein provided, as to the matter in dispute, no arbitration in respect of the matter be commenced unless such notice is given in accordance with this clause for the final settlement of the matter. Arbitration may be commenced prior to or after delivery of the Goods under the Contract.
 - (iii) All questions, disputes and differences arising shall be referred by the Vice Chancellor, MANUU to the sole arbitrator for arbitration under the provision of the Arbitrations and Conciliation Act, 1996.

20. **Obligation during Arbitrations:** Notwithstanding any reference to arbitration (a) the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and (b) the Purchaser shall pay any amount due to the Supplier.

**Sd/-
Registrar**

Place: **Bhopal, Madhya Pradesh**

Maulana Azad National Urdu University
Hyderabad

Date: 24.02.2017

Encl: (i) Annexure-I
(ii) Annexure-II
(iii) Annexure-III

Annexure – I**Chapter – III: Requirement and specification of the Computer Peripherals**

S. No.	Description	Minimum Specifications
1.	Cabinet Form Factor	All-in-One
2.	Processor	Intel Core i3 with latest Generation, T or S series, 2.6 GHz or higher speed, TDP not more than 55 W
3.	Motherboard & chipset	Intel Original motherboard or equivalent performance chipset for quoted processor based motherboard
4.	Memory	4GB DDR-III (1600MHz) or higher RAM expandable upto 8GB (at least two slots)
5.	Hard disk drive	Integrated dual port SATA III Controller, HDD 500GB (7200 RPM) or more
6.	Keyboard & Mouse	OEM 104 keys standard keyboard, OEM USB/Wireless Optical scrolling mouse
7.	Optical Drive	Tray load DVD Drive (Reads and Writes to DVD/CD)
8.	Speakers	Stereo Sound Speakers (built-in)
9.	Graphics	Intel HD or equivalent Integrated HD Graphics & Sound Controller
10.	USB Ports	4XUSB 2.0, 2XUSB 3.0
11.	USB Port Security	USB port disable (through BIOS)
12.	Other ports	Mic In, Speaker out, RJ-45, VGA/HDMI/Display port out
13.	Power Supply/Adapter	External Power A.C. Adapter
14.	Energy Certification	Energy Star (EPA) ver 5.0 or later/BEE India Star ver 1 or later
15.	Power Management	ACPI Compliant
16.	Screen size & Resolution	Non Touch 19" (HD resolution) or higher with TCO 6 certification
17.	Screen Type	HD Wide Screen Backlit LED Anti Glare Display
18.	Monitor Mounting (LCD/LED of 18.5" or 20")	Wall/cart/Arm Mountable through VESA bracket
19.	Web Camera	1.0 Megapixel HD Built in Webcam or higher
20.	Wireless	IEEE 802.11 b/g/n and Bluetooth® 4.0 combo
21.	Network Interface	Integrated 10/100/1000 GbE LAN
22.	Graphics	Intel® Integrated HD Graphics 520/ NVIDIA® GeForce® GT 920A (2 GB DDR3 dedicated)
23.	OS/Microsoft Office preloaded	Windows 2010 (latest) with all required drivers & plug-ins and Microsoft® Office 2010 or later (Multi-Language) (Optional)
24.	OS Certificate	Window 2010
25.	System Architecture	64 bit
26.	Warranty & Services	3 Years Onsite Comprehensive Warranty

Place: Bhopal, M.P.
Date: 24.02.2017

Sd/-
Registrar
Maulana Azad National Urdu University
Hyderabad

Chapter-IV: Technical bid (A) :

1.	Name of Firm	
2.	Details of Tender Cost (Exemption as per GoI rules will be considered against submission of documentary proof)	Rs. 1,500/- D.D. No. _____ dated: _____ Bank _____
3.	Details of EMD (Exemption as per GoI rules will be considered against submission of documentary proof)	Rs. 35000/- D.D. No. _____ dated: _____ Bank _____
4.	Contact Details	Postal Address Tel No. Land Line Mobile: E-mail:
5.	Details of Registration with income tax and sales tax authorities <i>Enclose Copy / proof</i>	
6.	Original Equipment Manufacturer (OEM) authorization certificate specific to this tender / authorized dealership copy	
7.	PAN Details <i>Enclose Copy / proof</i>	
8.	Documentary proof for Pre Qualification Criteria as mentioned in the Tender (Sl. 7, Chapter II) 1) Average turnover for the last 3 years 2) Proof of documents against Chapter-II, Sl.7, b(i) or b(ii) or b(iii)	
9.	Any other relevant information	
-	Optional:	
10.	Customer List with nature of work done (Enclose a list of minimum 10 customers)	

Declaration: It is hereby declared that the firm have carefully read and understood the tender and **agreed with all the clauses**, terms and conditions of the tender, Bhopal jurisdiction etc and agreed that the decision of the University shall be final in all respect.

*Authorized signature of
the firm along with seal*

Place
Date:

2017

Annexure-II**Chapter-IV: Technical bid (B) :**

S. No.	Description	Minimum Specification	The firm agreed to supply (tick yes /no)
1.	Cabinet Form Factor	All-in-One	Yes/No
2.	Processor	Intel Core i3 with latest Generation, T or S series, 2.6 GHz or higher	Yes/No
3.	Motherboard & chipset	Intel Original motherboard or equivalent performance chipset for	Yes/No
4.	Memory	4GB DDR-III (1600MHz) or higher RAM expandable upto 8GB (at	Yes/No
5.	Hard disk drive	Integrated dual port SATA III Controller, HDD 500GB (7200 RPM)	Yes/No
6.	Keyboard & Mouse	OEM 104 keys standard keyboard, OEM USB/Wireless Optical	Yes/No
7.	Optical Drive	Tray load DVD Drive (Reads and Writes to DVD/CD)	Yes/No
8.	Speakers	Stereo Sound Speakers (built-in)	Yes/No
9.	Graphics	Intel HD or equivalent Integrated HD Graphics & Sound	Yes/No
10.	USB Ports	4XUSB 2.0, 2XUSB 3.0	Yes/No
11.	USB Port Security	USB port disable (through BIOS)	Yes/No
12.	Other ports	Mic In, Speaker out, RJ-45, VGA/HDMI/Display port out	Yes/No
13.	Power Supply/Adapter	External Power A.C. Adapter	Yes/No
14.	Energy Certification	Energy Star (EPA) ver 5.0 or later/BEE India Star ver 1 or	
15.	Power Management	ACPI Compliant	Yes/No
16.	Screen size & Resolution	Non Touch 19" (HD resolution) or higher with TCO 6 certification	Yes/No
17.	Screen Type	HD Wide Screen Backlit LED Anti Glare Display	Yes/No
18.	Monitor Mounting LED of 19"	Wall/cart/Arm Mountable through VESA bracket	Yes/No
19.	Web Camera	1.0 Megapixel HD Built in Webcam or higher	
20.	Wireless	IEEE 802.11 b/g/n and Bluetooth® 4.0 combo	Yes/No
21.	Network Interface	Integrated 10/100/1000 GbE LAN	Yes/No
22.	Graphics	Intel® Integrated HD Graphics 520/ NVIDIA® GeForce® GT 920A (2 GB DDR3 dedicated)	Yes/No
23.	OS/Microsoft Office preloaded	Windows 2010 (latest) with all required drivers & plug-ins and	Yes/No
24.	OS Certificate	Window 2010	Yes/No
25.	System Architecture	64 bit	Yes/No
26.	Warranty & Services	3 Years Onsite Comprehensive Warranty	Yes/No

Declaration: It is hereby declared that the firm have carefully read and understood the tender and **agreed with all the clauses**, terms and conditions of the tender, Bhopal jurisdiction etc and agreed that the decision of the University shall be final in all respect.

Authorized signature of the firm along with seal

Place

Date:

2017

Annexure – III**Chapter–V: Financial bid:** To be utilized by the bidder to quote their price.

Sl.	Description	Equipment	Qty	Make / Model	Unit cost (In Rs.) Incl. of all	Total (Including taxes & all charges etc.)
1.	Cabinet Form	All-in-One	25			
	Processor	Intel Core i3 with latest Generation, T or S series, 2.6 GHz or higher speed, TDP not more than 55 W				
	Motherboard & chipset	Intel Original motherboard or equivalent performance chipset for quoted processor based motherboard				
	Memory	4GB DDR-III (1600MHz) or higher RAM expandable upto 8GB (at least two slots)				
	Hard disk drive	Integrated dual port SATA III Controller, HDD 500GB (7200 RPM) or more				
	Keyboard & Mouse	OEM 104 keys standard keyboard, OEM USB/Wireless Optical scrolling mouse				
	Optical Drive	Tray load DVD Drive (Reads and Writes to DVD/CD)				
	Speakers	Stereo Sound Speakers (built-in)				
	Graphics	Intel HD or equivalent Integrated HD Graphics & Sound Controller				
	USB Ports	4XUSB 2.0, 2XUSB 3.0				
	USB Port	USB port disable (through BIOS)				
	Other ports	Mic In, Speaker out, RJ-45, VGA/HDMI/Display port out				
	Power supply/ Adapter	External Power A.C. Adapter				
	Energy Certification	Energy Star (EPA) ver 5.0 or later/BEE India Star ver 1 or later				
	Power	ACPI Compliant				
	Screen size & Resolution	Non Touch 19" (HD resolution) or higher with TCO 6 certification				
	Screen Type	HD Wide Screen Backlit LED Anti Glare Display				
	Monitor Mounting	Wall/cart/Arm Mountable through VESA bracket				
	Web Camera	1.0 Megapixel HD Built in Webcam or higher				
	Wireless	IEEE 802.11 b/g/n and Bluetooth® 4.0 combo				
	Network	Integrated 10/100/1000 GbE LAN				
	Graphics	Intel® Integrated HD Graphics 520/ NVIDIA® GeForce® GT 920A (2 GB DDR3 dedicated)				
	OS/Microsoft Office preloaded	Windows 2010 (latest) with all required drivers & plug-ins and Microsoft® Office 2010 or later (Multi-Language) (Optional)				
	OS Certificate	Window 2010				
	System Architecture	64 bit				
	Warranty & Services	3 Years Onsite Comprehensive Warranty				

Declaration: It is hereby declared that the firm have carefully read and understood the tender and **agreed with all the clauses, terms and conditions of the tender**, Bhopal jurisdiction etc and agreed that the decision of the University shall be final in all respect.

Place:
Date: 2017

*Authorized signature of
the firm along with seal*